

Adults and Communities Performance 2016/17

April – December 2016

PREVENT NEED

Corporate Strategy	Better Adult Social Care
Joint Health and Wellbeing Strategy	Managing the shift to early intervention and prevention

Corporate Priority: Unified prevention offer and Information and Support

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	% of sequels that 'Prevent Need'	Target Band Width	G	↔	58-62%	59%	64%	57% <i>National average</i>
ASCOF 3D pt 1	% of SUs who find it easy to find information	H	N/A	N/A	69%	Due May -17	67.1%	Q4
ASCOF 3D pt 2	% of carers who find it easy to find information	H	G	↑	61%	64%	58.4% (14/15)	Q4 (14/15)

Corporate Strategy

Leicestershire's Cultural Environment

Corporate Priority: A Better Place and Visitor Offer

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	Heritage visits	H	G	↑	3% increase	124.3k	119.6k (Apr-Dec)	N/A

Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	Library visits	H	G	↔	1.0m	797.9k	867.2k (Apr-Dec)	N/A

Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	Total council funded library issues	H	G	↔	1.3m	1.12m	1.19m (Apr-Dec)	N/A
Local	Total community library book issues	N/A	N/A	N/A	N/A	293.7k	360.8k (Apr-Dec)	N/A
Local	Council funded children's issues	H	R	↔	Maintain 15/16	446.2k	473.9k (Apr-Dec)	N/A
Local	Community library children's book issues.	N/A	N/A	N/A	N/A	152.0k	177.4k (Apr-Dec)	N/A
Local	E-loans	H	G	↑	50% increase on 15/16	54.2k	22.9k (Apr-Dec)	N/A

Corporate Strategy

Investment in People – Employment and Skills Support

Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	LALS Success Rate	H	G	↑	85%	98%	92%	N/A

REDUCE NEED**Corporate Strategy**

Better Adult Social Care

Joint Health and Wellbeing StrategySupporting the ageing population;
Improving services for people with learning disabilities*Corporate Priority: Unified prevention offer and Information and Support*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	% of sequels that 'Reduce Need'	Target Band Width	G	↔	18-22%	21%	18%	21% <i>National average</i>

ASCOF 1I pt 1	% of SUs who had as much social contact as they would like	H	N/A	N/A	42%	Due May -17	40.7%	Q4
ASCOF 1I pt 2	% of carers who had as much social contact as they would like	H	R	↓	35%	31.4%	32.5% (14/15)	Q4 (14/15)

Corporate Priority: Effective Support for People with Learning Disabilities

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
ASCOF 1G	% of people with LD in settled accommodation	H	A	↑	80%	78.8%	77.5%	Q2
ASCOF 1E	% of people with LD in employment	H	G	↑	5.5%	11.3%	3.6%	Q3

DELAY NEED

Corporate Strategy	Integrating Health and Social Care – Better Care Fund
Joint Health and Wellbeing Strategy	Supporting the ageing population

Corporate Priority: Improved Hospital Discharge and Reablement

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	% of sequels that 'Delay Need'	Target Band Width	G	↔	11-15%	12%	9%	12% <i>National average</i>
Local	Delayed transfers of care attributable to ASC-only	L	R	↓	5.0 Average (Apr-Mar)	9.5 Average Apr-November	5.6 Average (Apr-Mar)	N/A
ASCOF 2D	% of people who had no need for ongoing services	H	G	↔	76%	80.5%	76.2%	Q2

Corporate Priority: Improved Hospital Discharge and Reablement

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
	following reablement							
ASCOF 2B pt 1 <i>*BCF*</i>	Living at home 91 days after hospital discharge and reablement	H	G	↔	84.2%	88.0%	87.5%	Q2
ASCOF 2A pt 1	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	G	↑	7.4	4.4	9.0	Q1
ASCOF 2A pt 2 <i>*BCF*</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	L	R	↓	606.4	630.2	642.3	Q2

MEET NEED

Corporate Strategy	Better adult social care
Joint Health and Wellbeing Strategy	Supporting the ageing population

Corporate Priority: Greater Personalisation of Services

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	% of sequels that 'Meet need'	Target Band Width	G	↔	5-9%	9%	9%	9% <i>National average</i>
ASCOF 1C pt 1a	Adults aged 18+ receiving self directed support	H	A	↔	97.0%	95.2%	97.0%	Q2
ASCOF 1C pt 2a	Adult aged 18+ receiving direct payments	H	G	↑	38%	56.7%	37.6%	Q1

Corporate Priority: Greater Personalisation of Services

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
ASCOF 1C pt 1b	Carers receiving self directed support	H	A	↔	98%	96.7%	98.7%	Q3
ASCOF 1C pt 2b	Carers receiving direct payments	H	A	↑	95%	90.3%	94.3%	Q2

Corporate Priority: Strong Adult Safeguarding

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
Local	% of enquiries substantiated or partly substantiated	N/A	N/A	↔	N/A	41.1%	55.0%	N/A
ASCOF 4B	% of service users who say that services have made them feel safe	H	N/A	N/A	90%	Due May 17	89.2%	Q2

Key to Columns

Measure	ASCOF	A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
	Local	A measure defined and calculated for Leicestershire County Council only
Aim	High	The aim of performance is to be high
	Low	The aim of performance is to be low

**In year
progress**

During the course of the year performance is improving. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is improving.



During the course of the year performance is neither improving nor declining. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is similar.



During the course of the year performance is declining. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is declining.